

Data protection notice according to art. 13 of GDPR

1. Data controller, data protection officer

The data is processed by

voxeljet AG, Paul-Lenz-Straße 1a, 86316 Friedberg, telephone: +49 821 7483-100, Fax: +49 821 7483-111, Email: info@voxeljet.de.

The operational data protection officer is Maximilian Hartung, SECUWING GmbH & Co. KG, Frauentorstraße 9, 86152 Augsburg, telephone: +49 821 90786458, Email: epost@datenschutz-agentur.de

2. Data collection, data storage

We process personal data that we receive from you in the context of our business relationship.

We process - in as far as it is necessary to provide our services - personal data that we have rightfully received from other companies (e.g. for the performance of tasks, for the execution of contracts or based on consent given by you).

We process personal data that we have rightfully acquired from publicly-accessible sources (e.g. press, media) and are permitted to process.

Relevant personal data is master data (name, address and other contact details, business, business address and other business contact details). This may also include order data (e.g. order details, product details), data concerning compliance with our contractual obligations (e.g. sales), credit risk details, scoring/rating data, advertising and sales data (including advertising scores), documentation data (e.g. from documented conversations), data concerning your use of telemedia offered by us (e.g. request for our newsletter) as well as other data similar to the categories mentioned.

The data processing takes place upon your request and is necessary, under art. 6 para. 1 S. 2 b of GDPR, for the purposes mentioned for adequately processing tasks and for all parties to meet the contract's requirements.

The personal data collected by us to perform the task in question is stored until the legal retention requirement expires (up to 10 years after the end of the task) and then deleted unless we are required, under article 6 para. 1 S. 1 c of GDPR, due to tax and commercial storage and documentation obligations (HGB, StGb or AO) to respect a longer storage period or you have consented to extended storage under art. 6 para. 1 S. 1 a of GDPR.

3. Data collection in the context of the balancing of interests (art, 6 para. 1 f of GDPR)

Where required, we process your data for the execution of the contract as well as to safeguard our legitimate interests or those of third parties, e.g.:

- Data exchange with credit agencies (e.g. SCHUFA) to determine credit risks or default risks;

- Assessment and optimisation of processes for needs analysis and direct customer contact;
- Advertising or market research and opinion polling provided that you have not withdrawn consent for the use of your data;
- Exercise of legal rights and defence of legal disputes;
- Safeguarding of IT security and the IT operations of our company;
- Prevention and clarification of offences;
- Measures concerning building and systems security (e.g. access controls);
- Measures to safeguard domiciliary rights;
- Support for customer service and care and marketing;
- General business management and further development of services, systems and products;
- Compliance with internal requirements and the requirements of associated companies;
- Exercise of legal rights and defence of legal disagreements;
- Prevention and clarification of offences as well as risk management and fraud prevention;

Our interests and those of any additional data controllers concerning the processing arise from the respective purposes and are otherwise of an economic nature (efficient performance of tasks, marketing, avoidance of legal risks). As far as the specific purpose allows, we process and any other additional data controllers anonymise or pseudonymise your data.

3.1. On the basis of your consent (art. 6 para. 1 a of GDPR)

Provided you give us consent to process personal data for specific purposes (e.g. for sending newsletters), the legality of this processing is based on your consent. Consent given can be withdrawn at any time. This also applies to the withdrawal of statements of consent provided to us prior to 25 May 2018. Please note that withdrawal is only effective for the future. Any processing which took place before the withdrawal shall not be affected.

3.2. On the basis of legal provisions (art. 6 para. 1 c of GDPR)

We are subject to various legal obligations, that is legal requirements (e.g. terror list regulations, money laundering act, tax legislation), for which we must process personal data. Processing purposes include fraud and money laundering prevention, compliance with tax control and declaration requirements as well as risk assessment and management.

4. Use of the data

Within our company, your data is received by the departments that require access thereto in order to comply with contractual or legal requirements or to perform their respective tasks (e.g. sales and marketing).

In addition, the following departments may receive your data:

Processors used by us (art. 28 GDPR), specifically for IT services, logistics and printing services, who process your data as instructed by us, public bodies and institutions in the event of a legal or official obligation and our respective representatives, employees, agents, authorised representatives, auditors, service providers and any subsidiaries or group companies (and their respective representatives, employees, advisors, agents and authorised representatives).

Your personal data is only disclosed to the following recipients or categories of recipients:

Network operators, meter operators and service providers for the provision and settlement of the contract. This also applies to economically sensitive information within the meaning of section 60 EnWG (German energy law). Credit institutes and providers of payment services for the settlement and processing of payments. Providers for the operation of IT infrastructure, printing statements and subscriber/customer information letters, as well as the destruction of files. Public authorities in justified cases (e.g. social insurance agencies, financial authorities, police, the public prosecutor's office, supervisory authorities). Credit agencies and scoring companies for credit reports and credit risk assessments. Collection service providers and lawyers for the collection of claims providing you with notification of the respective transfer.

5. Storage of the data

As far as is required, we process and store your personal data for the duration of the business relationship, which includes, as an example, the initiation and execution of a contract. It should be noted that our business relationship is usually a continuing obligation which may last for years. In addition, we are subject to storage and documentation requirements arising from, among others, the Commercial Code (HGB) or the German Tax Code (AO). The periods stipulated for storage and documentation are two to ten years. Finally, the storage period is also determined according to the statutory limitation periods which, according to section 195 et seq. of the German Civil Code (BGB), is usually 3 years but can be up to thirty years.

6. Transfer of data to third parties

Your personal data will not be transferred to third parties for any purposes other than those set out here. To the extent necessary under art. 6 para. 1 S. 1 b of GDPR, for the performance of contractual relationships with you, your personal data may be transferred to third parties. This shall include in particular transferring data to other parties and their representatives (specifically their lawyers) as well as courts and other public bodies for the purposes of correspondence and the assertion and defence of your rights. The transferred data may only be used by the third parties for the purposes mentioned. Your data will only be transferred to countries outside the European Economic Area - EEA (third countries) if this is necessary for the performance of your contracts or is legally required or you have given your consent thereto.

7. Related rights

You have the right:

- to withdraw the consent given to us under art. 7 para. 3 of GDPR at any time. The result of this is that the data processing to which the consent relates will no longer be carried out in the future;
- to request information about your personal data processed by us under art. 15 of GDPR. You can notably request information concerning the processing purpose, the category of the personal data, the category of recipients of your data, the planned storage period, the existence of a right to correct the data, delete it, limit the processing of it or object to it, the existence of a right to appeal, the origin of your data if it was not collected by us, as well as information concerning the existence of automated decision making including profiling and

- any meaningful information concerning your data;
- to request, under art. 16 of GDPR, the immediate correction of incorrect data or to complete personal data stored by us;
 - to request the deletion of any data saved concerning you under art. 17 of GDPR, provided that the processing is not necessary to exercise the right to freedom of expression and information, to comply with a legal obligation, for reasons of public interest or to exercise, enforce or defend legal claims;
 - to request the limitation of the processing of your personal data under art. 18 of GDPR if the accuracy of the data is disputed by you, the processing is unlawful, you reject its deletion and we no longer require the data, but you require it to exercise, enforce or defend legal claims or you have objected to the processing according to art. 21 of GDPR;
 - to receive your personal data, made available to us, in a structured, common and machine-readable format or to request the transfer thereof to another data controller and
 - to complain to a supervisory authority under art. 77 of GDPR. As a general rule, you can appeal to the supervisory authority corresponding to your usual residence or place of work or our registered office.

8. Right to object

If your personal data is processed under art. 6 para. 1 S.1 f of GDPR, you have the right, under art. 21 of GDPR, to object to the processing of your personal data based on reasons concerning your specific situation.

We may also process your data for direct advertising within the scope of legal provisions. You have the right to object to the processing of your personal data for the purposes of this advertising at any time. This also applies to profiling provided it is related to such direct advertising. If you object to the processing for the purposes of direct advertising, your personal data will no longer be processed for this purpose.

If you wish to exercise your right to object, please send an email to our address stated at the start of this notice.